

# PRINCIPAL HEALTHCARE SOLUTIONS

Quality. Excellence. Leadership.

Twenty five plus years of professional experience demonstrating growth in the area of management. Demonstrated effective communication skills in dealing with patients, their family members, hospital staff, students, administration, and physicians from all areas of expertise. Possess strong organizational skills in scheduling, staffing, budgeting, and prioritizing.

## **EDUCATION:**

XXXX Hospital                      School of Radiologic Technology  
XXXXXX                                Graduated 1982

XXXXXX University                Bachelor's of Science in the Allied Health Professions  
XXXXXX                                Graduated 1982

## **CONTINUING EDUCATION:**

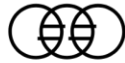
University of XXXXXX              Department of Vocational Education  
XXXXXX                                Vocational Education Certificate obtained 1988

## **PROFESSIONAL EXPERIENCE:**

**Director of Imaging and Neurodiagnostic Services**  
**XXXXXXXXXX Medical Center**

**March 2005- present**  
**XXXXXX**

- Responsible for management of the all areas of the Imaging Department department: Diagnostic Radiology, Ultrasound, Vascular Ultrasound, MRI, CT, Nuclear Medicine, Mammography, Interventional Radiography, Radiation Oncology and Neurodiagnostics.
- Upgraded Neurodiagnostics to digital equipment in 2006.
- Installed HDR in Radiation Oncology, 2005.
- Successfully installed a GE Centricity PACS, which went live in June 2006; filmless in 6 weeks. Upgrade to be completed June 2010.
- Upgraded Powerscribe Voice Recognition System, 2009
- Assisted with installation of new enterprise wide scheduling system.
- Supervise two managers and several lead technologists in each modality with a total of 61 FTEs. The support staff includes interventional RNs, clerical/reception staff and PACS specialist.
- MQSA accredited mammography program. Developed Center for Breast Care. Women can have studies beginning with screening exam and progressing to biopsy if warranted.
- Serve as a clinical site for two radiologic technology schools, XXXXX and XXXXX Medical Center. Serve as clinical site for XXXXX Technical Institute ultrasound and vascular program.
- Responsible for hiring, disciplinary actions, terminations, evaluations, operating and capital budgets, capital equipment justifications and purchases. Serve as lead on all Imaging capital purchases.
- Work closely with Attending and resident Radiologists, 20 total.
- Annually update the charge master to reflect CPT code changes.



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- Responsible for the creation, review and revision of all policies and procedures.
- In my 5 years here have brought in:
  - 1 fully digital room
  - New GE fluoroscopy equipment
  - CR (Konica and Fuji) for all other areas
  - 16 & 64 slice CT scanner (2205 & 2008)
    - Established Vital Images (Vitrea) reconstruction stations
  - Toshiba 1.5T MRI (2010)
  - Upgraded or replaced 6 ultrasound units (Siemens/Acuson, Philips, Ultrasonix and Sonosite)
  - Fully digital in mammography (2 Selenia systems)
  - Siemens Axion Angiography suite
  - 2 digital portable machines
  - New GE nuclear medicine camera
  - Planned for entire replacement of radiation oncology equipment
- Serve as XXXXXXX Radiology Advisory Committee Chair
- Chair of Out Patient Satisfaction Committee
- Developed Same-Day Walk-In Service for several modalities
- Use productivity measures to streamline staffing and meet corporate targets
- Cross train staff into different modalities to better staff satisfaction

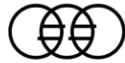
**Director of Radiology**  
XXXXXXX Hospital

**November 2004- March 2005**  
XXXXXX

- Responsible for the overall management of the radiology department: two fluoroscopic units, one full field digital radiographic room, four radiographic rooms, one Lunar bone densitometry unit, two GE multi-slice scanners, four nuclear medicine E-Cams, three Sequoia ultrasound units, GE angiographic unit, Fuji and Kodak CR, two GE mammography units and a Fischer stereotactic table and an R2 Image Checker
- Supervise an assistant director, a RN, CT and Nuclear Medicine team leaders and a clerical supervisor. We also have a charge tech in: mammography, transcription, file room and diagnostic radiology. There are approximately 75 FTEs.
- A MRI is due to be purchased and installed in 2004. This is the first in-house MRI.
- The first of two full field digital mammography units are in the process of being purchased.
- Responsible for hiring, disciplinary actions, operating and capital budgets, marketing and capital equipment justifications and purchases. Responsible for the creation, review and revision of all policies and procedures.
- Oversee the operation of the Stentor PACS and Misys RIS.

**Administrative Director of Radiology**  
XXXXXXX Hospital

**February 2001- November 2004**  
XXXXXX



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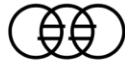
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- Responsible for management of the radiology department: six radiography units with two full digital rooms, three fluoroscopy units, Kodak CR, one Hologic bone densitometry unit, two Siemens multi-slice CT units, three Acuson Sequoia ultrasonography units, two ADAC Nuclear Medicine systems & one Siemens E-Cam, one open (Hitachi) and one High-field (GE) MRI, one angiography system, three mammography systems, an R2 Image Checker and one stereotactic breast biopsy system.
- Supervise assistant director and lead technologists in each modality with a total of 65 FTEs. The support staff includes clerical staff, patient transportation staff, film aide staff and transcriptionists. This is a physically divided department in which one side is responsible for in-patient/ER procedures and the other is an outpatient center.
- MQSA accredited mammography program and ACR accredited ultrasonography and MRI.
- Serve as a clinical site for a radiologic technology school, which is a branch of the Ivy Tech Community College system.
- Beginning to digitalize this department. Installed a successful Siemens ICONOS digital room and a Hologic EPEX unit.
- Have reworked the mammography area to go from three analog units to two Lorad digital mammography rooms and a Lorad stereotactic unit.
- Installed a Siemens PACS and RIS, which went live in October 2003. Instituted a central Radiology scheduling.
- Responsible for hiring, disciplinary actions, operating and capital budgets, some degree of marketing and capital equipment justifications and purchases. Annually update the charge master to reflect changes. Responsible for the creation, review and revision of all policies and procedures. Investigating ways to eliminate the need for ABNs and drastically reduce Medicare denials.
- Member of the Environment of Care committee, the Emergency Management Team, the Recruitment and Retention committee, and the Purchased Service committee.

## **Director of Imaging Services XXXXX Hospital**

**November 1997 - February 2001**  
**XXXXXX**

- Responsible for the management of the imaging services department: radiography, fluoroscopy, sonography, computed tomography, angiography, mammography, bone densitometry, nuclear medicine and all support staff, five satellite imaging locations which varied from radiography only to one full-service imaging center. (We closed two of these locations to streamline operations since they were within 10 miles of each other.)
- Accredited mammography program.
- The Imaging Services department serves as a clinical site for two radiography and one sonography program.
- System administrator for a newly acquired a radiology information system, a second ultrasound system and two Lunar bone density units. XXX built a new ER department and it contained a dedicated ER radiographic room with a CR system.



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- Total of 48 FTEs. Streamlined staff and began to cross-train technologists to other modalities when possible. Passed JCAHO, FDA and State of XXXX inspections with no deficiencies.
- Responsible for 90 day and yearly evaluations on all staff members. Promote performance through expectations and daily feedback, all employee discipline is handled with the assistance of the Radiologists. Encourage customer service through a "way to go" board in our front hallway where customer comments are posted.
- Responsible for budgets and capital acquisition requests submitted for all areas under my supervision. Submit variance reports when warranted. Communicate to medical staff with memos and newsletters about the newest additions to technology, departmental changes and/or other Medicare changes.
- Hospital liaison to the Vascular Ultrasound contract service. Member of the Customer Service team, Environment of Care committee, Value Analysis committee, Woman's Center Development committee and chairman of the Emergency Plans Preparedness committee.

## **Director of Radiology XXXXXX Hospital**

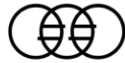
**March 1990 - November 1997**  
**XXXXXX**

- Responsible for radiology department operations: fluoroscopy, radiography, ultrasonography, mammography and computed tomography.
- Accomplished setting up a mobile CT service, since the hospital had none, selecting a refurbished GE system, hiring employees, writing policies and procedures, dealing with the Federal Highway regulations. Manager of this joint venture with three other hospitals.
- Accredited mammography program.
- Responsibilities included policy development and revision, equipment maintenance, quality assurance, CQI monitor development and tracking, film quality and patient charges.
- Implemented a successful cross training program; most technologists can perform radiography, most CT examinations and mammography. The passing of the advanced registry examinations is our goal.

## **Clinical Instructor-Radiologic Technology Program XXXXX Community College**

**November 1987 - March 1990**  
**XXXXXXX**

- Responsible for all aspects of clinical education.
- Duties included: assisting in the interviewing and selection of prospective students, supervising 16 students in clinical rotation at Bryan Memorial Hospital- including quarterly clinical evaluations, yearly scheduling, grade keeping, selection of new textbooks,



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monitoring of daily activities to assure the smooth and efficient operation of the department and providing the best overall learning experience.

- Didactic instruction included the teaching of: Introductory course for overview, and Pathophysiology I, II and III.

**Assistant Supervisor of Fluoroscopy**  
**XXXXXXX Medical Center**

**February 1984 - November 1987**  
**XXXXXX**

- Responsible for all aspects of radiology, specializing in mammography and fluoroscopy. Performed general and trauma radiography.
- Duties included assisting Radiologists and residents with procedures, scheduling of patients and staff, instructing students in contrast radiography and overseeing day-to-day fluoroscopic operations.

**Staff Technologist**  
**XXXXXX Hospital**

**May 1982 - February 1984**  
**XXXXXX**

- Responsible for performing all radiographic examinations, which included CT, fluoroscopy, radiography, xerography, and trauma work.
- Duties included operating a room efficiently, helping instruct students and assisting radiologists.

## **PROFESSIONAL ACCOMPLISHMENTS:**

American Registry of Radiologic Technologists

Registered Mammographer

Registered Diagnostic Medical Sonographer (abdomen, small parts, OB/Gyn)

Member AHRA Midwest Region

Member ARRT Registry Review Committee

Member ASRT

- Passed CRA examination by AHRA 10-04